

BJAK: ROADTAX SERVICE IS AN OPTIONAL AND COMPLIMENTARY SERVICE FOR CUSTOMERS

- BJAK's road tax service is operating smoothly.
- The service is now free for all BJAK customers.
- BJAK expresses gratitude to its customers for their unwavering support.

KUALA LUMPUR, 6 MAY 2024 — BJAK Sdn Bhd (**BJAK**), Malaysia's leading online insurance aggregator confirms that road tax renewal is an optional service for its customers, and operates normally.

The company reiterates its primary service is auto insurance comparison and renewal, coupled with VIP services specially for its customers. While other platforms typically charge fees ranging from RM3.00 to RM11.00 for renewal services, BJAK has made the optional service complimentary for all customers. It has previously passed on any charges to official JPJ providers.

BJAK's road tax renewal service is now offered to customers free of charge, as part of the initiative to make renewal more convenient and cost effective for its customers.

BJAK retains the highest reviews in the industry, with over 250,000 reviews on Google. All comments are replied with 100% coverage. BJAK has a same-day resolution target for all inquiries or feedback by customers. BJAK acknowledges the issues raised by JPJ and is actively working with the authority to help improve experience for all vehicle owners in Malaysia.

It's important to note that BJAK's free road tax campaign is part of a private initiative aimed at enhancing customer value and is not affiliated with any governmental mandate. BJAK remains committed to providing innovative solutions and exceptional service while maintaining the highest standards of compliance.

About BJAK

Bjak is a technology company focused on making financial services transparent, efficient and inclusive.

Our mission is to develop technology based solutions to improve financial inclusion. We develop new & innovative platforms & services globally. BJAK is the largest insurance platform in Southeast Asia.

For more information about us, please visit BJAK.com.

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